An Important Update from the
Infection Prevention Team

Coronavirus (COVID-19) as of 4/10/20
BAYADA Client Education Tool

At BAYADA, we believe our clients come first. Our mission is, and always has been, to help people have a safe home life with comfort, independence, and dignity.

We understand you, our clients, may have questions about what BAYADA is doing to keep you safe. Please review the frequently asked questions and answers below to learn more about COVID-19 and what we're doing to ensure your safety.

What is Novel Coronavirus (COVID-19)?
- It is a new Coronavirus that was originally detected in Wuhan, China, that has become a global pandemic of respiratory disease spreading from person-to-person. This situation poses a serious public health risk. The federal government is working closely with state, local, tribal, and territorial partners, as well as public health partners, to respond to this situation. COVID-19 can cause mild to severe illness; most severe illness occurs in older adults.

What precautions should I take to avoid getting sick?
- Wash your hands often with soap and water for at least 20 seconds.
- Cover your cough or sneeze with a tissue.
- Don't touch your eyes, noses, or mouth, especially with unwashed hands.
- Avoid close contact with individuals who are showing symptoms of illness.
- Clean and disinfect high-touch surfaces often.
- Stay home if you are sick.

What is BAYADA doing to keep me safe?
- BAYADA's Infection Prevention Program provides the highest standards of infection prevention practices as recommended by the Centers for Disease Control (CDC).
- We consistently educate our clinical staff and provide oversight to ensure that they are following all the recommended standards.
- Our employees are educated **not to come to work if they are sick** and to use personal protective equipment (gloves, surgical masks) when caring for **any** client with signs and symptoms of respiratory illness. All employees are now wearing cloth face coverings when providing care to all other clients.
- BAYADA employees are provided with education and support to recognize signs and symptoms of COVID-19, persons at risk, and measures to take when caring for clients with or exposed to COVID-19.
- Employees are also self-screening for symptoms prior to the start of any client visit or shift.
- BAYADA is following [CDC travel-related guidelines](#), which instruct all international travelers to stay home for 14 days after returning from travel, monitoring their health, and practicing social distancing.
- We are encouraging clients to notify their BAYADA office if they or someone they have had contact with have recently traveled internationally or had exposure to someone with COVID-19.

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- BAYADA has established processes to facilitate communication and to provide daily updates to all of our offices and employees nationwide as the situation continues to evolve, to keep you and your BAYADA caregivers safe.

What are the symptoms of Coronavirus?
The primary symptoms of COVID-19 are:
- Fever
- Cough
- Shortness of breath

How is Novel Coronavirus spread?
- The virus is spread mainly from person-to-person:
  - Between people who are in close contact with one another (within about six feet)
  - From respiratory droplets produced when an infected individual coughs or sneezes

How soon after exposure to Coronavirus do signs and symptoms occur?
- Symptoms occur anywhere from 2 to 14 days after exposure to the virus.

Where can I go for more information on Coronavirus?
- Please reach out to your BAYADA office with any questions.
- For real-time updates on the Coronavirus, please visit www.cdc.gov.

bayada.com

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